Posting Details

Posting Number: 0828945
Position Title: Computer Support Technician II
Appointment Type: Student- W/S or SE

Working Title (if applicable): Computer Support Technician II
Department: PPD Utility Main
Salary Grade: 04
Salary: $10.00/hr
Work Location: UNM Main Campus (Abq)

Position Summary: The individual in this position will:

- Perform routine updates to Utilities workstations and 80 remotely deployed VPNs
- Server data management, such as data flow and data backup
- Computer network configuration
- Troubleshoot local workstations
- Bump panel graphical user interface programming
- Microsoft Active Directory workstation joining and troubleshooting
- Network communications
- Remote printer management
- Workstation backup and restoration
- Remote management and support of Domain workstations
- User account security configuration
- Virus protection and removal of Utilities Division workstations and laptops
- VPN preparation for replacement of failed units and new buildings with supervision
- Regular updates to firewall software on 80 VPN units
- License management for firewall software

Minimum Qualifications:

Preferred Qualifications:

- Workstation OS knowledge, Windows 8.1, Windows 7, XP, Linux
- Network IP configuration/routing
- PC Hardware troubleshooting/replacement
- Basic printer repairs
- Windows Office products use/troubleshooting
- Microsoft SQL2005, 2008, and/or TransactSQL language
- Database management

Posting Date: 02-10-2015
For Best Consideration: 02-17-2015
Closing Date: 05-09-2015
Application type required for this position: Student Employment Application
<table>
<thead>
<tr>
<th><strong>Additional requirements for this position:</strong></th>
<th>Student must complete online customer service training located at <a href="http://www.career.unm.edu/scs">www.career.unm.edu/scs</a></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Required Applicant Documents:</strong></td>
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<tr>
<td><strong>Optional Applicant Documents:</strong></td>
<td>Resume</td>
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<td>Cover Letter</td>
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<td><strong>Special Instructions to Applicants:</strong></td>
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<tr>
<td><strong>Position Type:</strong></td>
<td>Student</td>
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<td><strong>Appointment End Date</strong></td>
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<td><strong>Posting Type:</strong></td>
<td>Competitive</td>
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<td><strong>Position Class URL:</strong></td>
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<td><strong>Posting Department Website:</strong></td>
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<td><strong>Institutional Commitment:</strong></td>
<td>The University of New Mexico is committed to hiring and retaining a diverse workforce. We are an Equal Opportunity Employer, making decisions without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, age, veteran status, disability, or any other protected class.</td>
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<tr>
<td><strong>Exempt/Non-Exempt</strong></td>
<td>Non-Exempt</td>
</tr>
<tr>
<td><strong>Quicklink for Posting:</strong></td>
<td>unmjobs.unm.edu/applicants/Central?quickFind=81515</td>
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